

Nebraska Environmental Quality On Line Processes (Permits) and Sharing Information

Dennis Burling, NDEQ Deputy Director

Agency Information Infrastructure

- Facility integration started in 1993
- Full production in 1995
 - Integrated Information System (IIS)
 - Standardization & collect for future use
- First map server in 2001 (ArcIMS)
 - Nightly replication from IIS
 - Search by Program, City, County, Facility ID, area, etc.

Records Management

- Prior to 1995
 - Programs maintained their own files
 - Challenging to find documents
- In 1995
 - Document Tracking System (DTS) in IIS
 - Established uniform indexing requirements
- 2011 – present
 - Implemented ECM (imaging)
 - Existing work provided quick implementation

DEQ Store Front Concept for Utilizing and Providing Online Services Projected 2018 work

Permits/Authorizations/Registrations		Reporting	Grants/funds/reimbursements	Certifications/Licensing Individuals	Notifications of work/activities	Other Online Services Customer Base is all citizens of the state
Air General Permits Asphalt Plant - Drum	Industrial Stormwater	TIER 2	Waste Grant - Business Fee	Onsite (Septic Systems)	NESHAP Demolition & Renovation	ECM public record access
Air General Permits Asphalt Plant - Batch	Construction Stormwater	Emission Inventory	Waste Grant - Disposal Fee	Operator Certification	NESHAP Fire Training	Map Server with public record access
Air General Permits Concrete Plant - uncontrolled	NPDES General - Pesticides	TRI	Waste Grant - Tire Collection	Chemigation Applicator Certification	Air Relocation Notice	Keystone Pipeline comment & documents
Air General Permits Concrete Plant - Controlled	NPDES General - Dewatering	DMRs (with EPA)	Waste Grant - Tire Reimbursement		Livestock Request for Inspection	Clean Power Plan comment & documents
Air General Permits Aggregate Processing	NPDES General - Hydrostatic Testing	HW Biennial Reports	Waste Grant - Deconstruction		Notifications/complaints	Solid Waste Management Plan comment & documents
Air General Permits Emergency Engines NSPS IIII	NPDES General - Groundwater remediation	Nutrient Management	Litter - Recycling			Settlement comment & documents
Air General Permits Emergency Engines - other	Air General Permits Incinerator - Construct	Sludge reports	Litter - Cleanups			Public comment for all permits
Air General Permits Surface Coating	Air General Permits Incinerator - Operating		Litter - Public Education			Onsite (Septic System) Database Searches
Burn Permits	Air Operating		319H Grants			AWIN datasheet searches
Onsite registrations	Air Construction		Stormwater Grants			
Ag - State	401/404		Source Water Grants			
Ag- NPDES	UIC/ME		Title 200 Reimbursements			
IWM - landfills	RCRA		Online Payment Process			
NPDES - individual	Chemigation		State Revolving Fund SRF			
WWF Construction	Waste Tire Hauler					
OWT Construction	VCP					
Brownfields						

In Production

In Production 2018

Development /
In Process

Idea

customer usage by operational status				
	annual customer usage	production	development	idea
Totals	11689	10130	124	1435
	percent-->	87	1	12

https://enterpriseregistrat...
https://enterpriseregistration.nebraska.gov/SelfRegistration.aspx?Return=NDEQ-CSW-CAT
Official Nebraska Government Website

NEBRASKA ENTERPRISE SELF REGISTRATION

NEW ACCOUNT REGISTRATION

*** Required**

User Information [Field Requirements](#)

First Name *

Last Name *

Email Address *

Confirm Email *

Login Information

Username *

Password *

Confirm Password * [Password Rules](#)

Password reminder questions

Question One *

Your Answer *

Question Two *

NEBRASKA

Good Life. Great Environment.

Welcome

to the Nebraska Department of Environmental Quality

LOGIN

Air Quality General Construction Permitting

User Name

ckudym

Password

.....

Login

NEW USERS

If you are a first time user and have not yet registered for an account, click the following link and follow the instructions

[Register Here](#) (Non-State Employees)[Reset Password](#) (Non-State Employees)[Update User Account Information](#) (Non-State Employees)

THIS IS A GOVERNMENT COMPUTER SYSTEM. UNAUTHORIZED ACCESS IS PROHIBITED. ANYONE USING THIS SYSTEM IS SUBJECT TO MONITORING. UNAUTHORIZED ACCESS OR ATTEMPTS TO USE, ALTER, DESTROY OR DAMAGE DATA, PROGRAMS OR EQUIPMENT COULD RESULT IN CRIMINAL PROSECUTION.....

Air General Permits

Official Nebraska Government Website

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Air Quality General Construction Permitting

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Password

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Welcome
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Welcome, cacthulad61 (Logout)

AIR QUALITY GENERAL CONSTRUCTION PERMITTING

Getting Started

Select "New Application: Start Here" below to begin the application process which will create a new application submission for review.

[New Applications: Start Here!](#)

Applications awaiting submission to NDEQ are listed below

Select a Permit Number link to review the permit application information below. After submission the information will be generally read only.

Facility Name	Facility ID	DEQ Program ID
No previously started applications were found.		

Submitted applications awaiting payment to NDEQ are listed below

Select an application to view the payment slip associated with it.

Facility Name	Facility ID	DEQ Program ID	
No previously started applications were found.			

Air General Permits
Asphalt Plant - Drum

Air General Permits
Aggregate Processing

***Air General Permits
Surface Coating

Online Payment
Process

Air General Permits
Asphalt Plant - Batch

Air General Permits
Emergency Engines
NSPS IIII

***Burn Permits

Air General Permits
Concrete Plant -
uncontrolled

Air General Permits
Emergency Engines -
other

***Air General Permits
Incinerator - Construct

Air General Permits
Concrete Plant -
Controlled

***Air General Permits
Incinerator - Operating

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WELCOME

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Welcome, ckudym. [LOGOUT]

AIR QUALITY GENERAL CONSTRUCTION PERMITTING

🌿 Getting Started

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---	---------------	-------------	----------------

🌿 No previously started applications were found.

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Select an application to view the payment slip associated with it.

Facility Name	Facility ID	DEQ Program ID	🌿
---------------	-------------	----------------	---

🌿 No previously started applications were found.

Construction Stormwater

Official Nebraska Government Website

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CONSTRUCTION STORM WATER PERMITTING LOGIN

Construction Storm Water Permitting

User Name

Password

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Welcome, cscultz001 [LOGOUT]

CONSTRUCTION STORM WATER PERMIT

Getting Started

Select "New Application: Start Here!" below to begin the application process which will create a new application submission for review:

[New Applications: Start Here!](#)

Listing of existing applications

Select a Permit Number link to review the permit application information below. After submission the information will be generally read only.

Permit Number	Project Name	Start Date	End Date	Status
CSW 201701014	CN 22617, MISC-FS-2(1070), Big Pavilion Cr. Sub.	9/29/2017	11/11/2019	NOT CREATED
CSW 201701374	Inter 404	3/28/2017	4/21/2017	NOT CREATED



As a courtesy, NDEQ will allow you to save an incomplete application for up to thirty (30) calendar days from initial application creation. After thirty days, the application will be marked invalid and removed from the system.

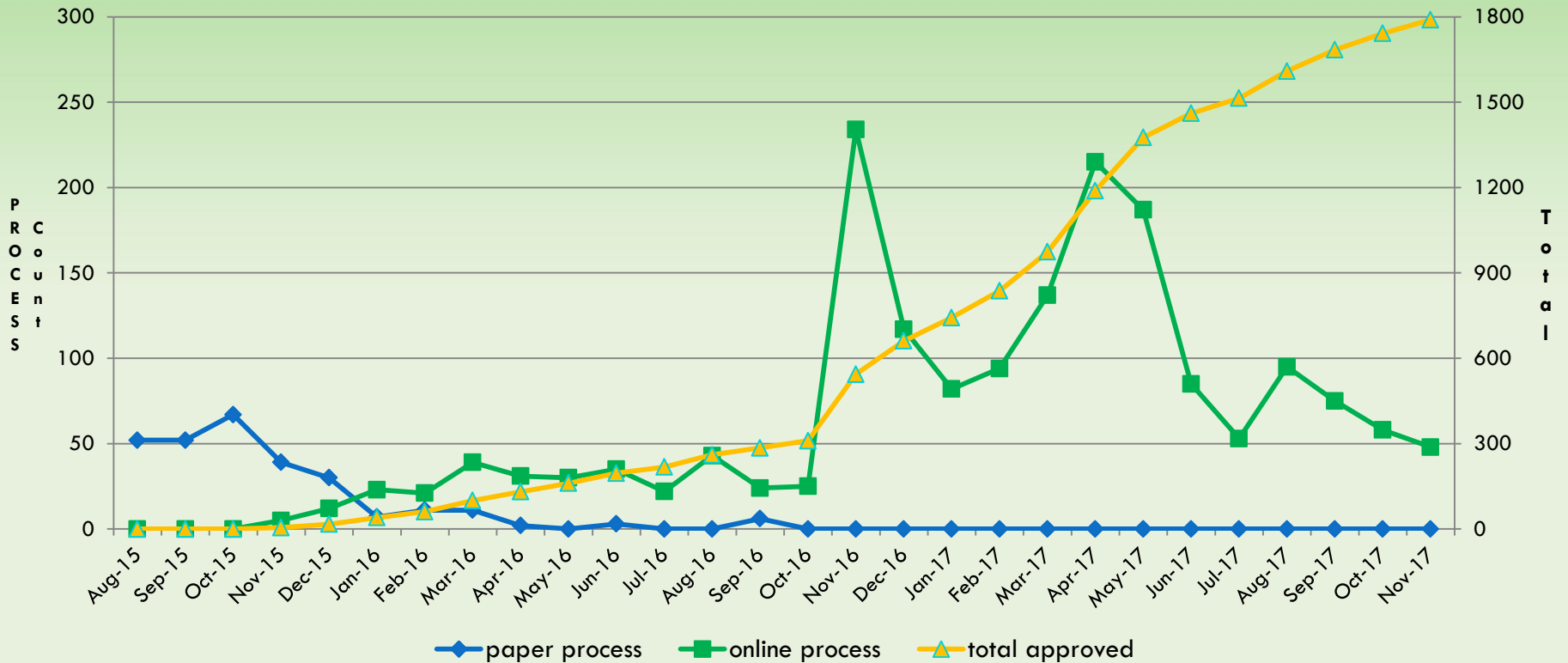
In order for an application to be marked complete, it must be submitted and signed electronically by the Certifying Official.

Construction
Stormwater

Paperless Permitting

Construction Stormwater Permits Approved

Meeting Expectations



Return On Investment

- Average
 - 600 permits per year
 - At 4 hours per permit
 - 2400 hours (2080 for 1 FTE)
- Hours to date
 - 1800 permits = 7200 hours (about 3.5 FTE)
- Customer savings

Gov. Ricketts, Yahoo Praise New Customer-Friendly Culture at Environmental Quality Agency

News / Press Releases / Gov. Ricketts, Yahoo Praise New Customer-Friendly Culture at Environmental Quality Agency

Gov. Ricketts, Yahoo Praise New Customer-Friendly Culture at Environmental Quality Agency

May 04, 2016

Online permitting has been key to building a new approach to providing better services.

Photos [here](#) and video [here](#).

LA VISTA – Today, Governor Pete Ricketts joined representatives from Yahoo to highlight the new customer-friendly culture of

Twitter Feed

Gov. Pete Ricketts
@GovRicketts

Today we honor the men and women who have served our country. My #VeteransDay statement here:

"A nation reveals itself not only by the men it produces, but also by the men it honors, the men it remembers." President John F. Kennedy's words ring true more than ever. Each year, Veterans Day is an opportunity for Americans to set aside the things that divide our country, and celebrate the men and women who have served our country through the years. This day is set apart to honor their service and sacrifices which have protected the freedom and liberties we hold in common as Americans."

Nov 11, 2017

"Making state government more customer-friendly has been one of my administration's top priorities to help grow our state," said Governor Ricketts. "Under the leadership of Director Macy, our environmental quality agency has been able to dramatically accelerate their delivery of permits, helping businesses like Yahoo expand and bring the jobs we need to keep Nebraska the best place in the world to live, work, and raise a family."

Facebook Posts

Governor Pete Ricketts

Like Page

Governor Pete Ricketts

on Saturday

"A nation reveals itself not only by the men it produces, but also

Last fall, NDEQ launched online permitting for general construction permits. Nebraska is one of only four states in the nation that offer permits online. NDEQ launched the online application for general air construction permits to streamline processing of similar source groups.

Online air quality permit applications have now been developed for four different general permit categories: Drum Mix and Batch Mix Hot Mix Asphalt Plants; Truck Mix Concrete Batch Plants; Aggregate Processing and Crushing; and Emergency Engines.

"These types of applications are significant at this time of year, as spring construction projects begin operations," said NDEQ Director Jim Macy. "The time savings for online applications are substantial, both for the applicant and for NDEQ. This process streamlines the application and review process for less complex categories of construction applications, which gives NDEQ staff more time to focus on larger, more complex permit applications."

Paperless Permitting

- State and local coordination
 - Add the City of Lincoln to an existing NDEQ process
 - Improved customer service for the development/construction community
 - New press release from the Mayor and Governor issued December 2017

Industrial Stormwater

Official Nebraska Government Website

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INDUSTRIAL STORM WATER PERMITTING LOGIN

Industrial Storm Water Permitting

User Name

User Name

Password

Password

Login

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Welcome, cschultz061. [LOGOUT]

INDUSTRIAL STORM WATER PERMIT

Getting Started

Select "New Application: Start Here!" below to begin the application process which will create a new application submission for review.

[New Applications: Start Here!](#)

Listing of existing applications

Select a Permit Number link to review the permit application information below. After submission the information will be generally read only.

Permit Number	NDEQ ID	Facility Name	Start Date	Status
Permit number pending	4129	Ash Grove Cement Co	Pending	NOT CREATED

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In order for an application to be marked complete, it must be submitted and signed electronically by the Certifying Official.

Industrial Stormwater

Livestock

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LOGIN

Livestock Waste Control

User Name

Password

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Welcome, caschul2381. [LOGOUT]

LIVESTOCK WASTE CONTROL

Getting Started

Notes: Again, please be sure to begin the request process, which will create a new request or application submission for review.

[Start Here!](#)

Inspection Request Form A

Select a Permit Number link to review the permit request information below:

Status	NDEQ Facility ID	Name of Operation
Open Payment Slip	1	Canine feed

Listing of existing applications - Form D

Select a Permit Number link to review the permit request information below:

Status	NDEQ Facility ID	Name of Operation
--------	------------------	-------------------

[You are ready to get started.](#)

Listing of Completed Requests

NEBRASKA DEPARTMENT OF ENVIRONMENTAL QUALITY

Ag - State

Ag- NPDES

Online Payment
Process

Onsite System Registrations

Official Nebraska Government Website

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LOGIN

Onsite System Registrations

User Name

Password

Login

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Welcome, ocschultz261. [LOGOUT]

ONSITE WASTEWATER TREATMENT SYSTEM REGISTRATIONS

Getting Started

Select "New Application: Start Here!" below to begin the application process which will create a new application submission for review.

[New Applications: Start Here!](#)

Applications awaiting submission to NDEQ are listed below

Select a link to continue an existing application.

Form ID	Facility Name	Facility Address
---------	---------------	------------------

No previously started applications were found.

Applications rejected by NDEQ are listed below

Select a rejected application to continue and address any issues.

Form ID	Facility Name	Facility Address
---------	---------------	------------------

No rejected applications were found.

Applications awaiting payment to NDEQ are listed below

Select an application to view the payment slip associated with it.

Form ID	Facility Name	Facility Address
---------	---------------	------------------

No applications awaiting payment were found.

Applications with confirmed payment are listed below

Select an application to view signed version.

Form ID	Facility Name	Facility Address
---------	---------------	------------------

No applications with confirmed payment were found.

Completed applications are listed below

Select an application to view signed version.

Form ID	Facility Name	Facility Address
---------	---------------	------------------

No completed applications were found.

***Onsite registrations

Online Payment
Process

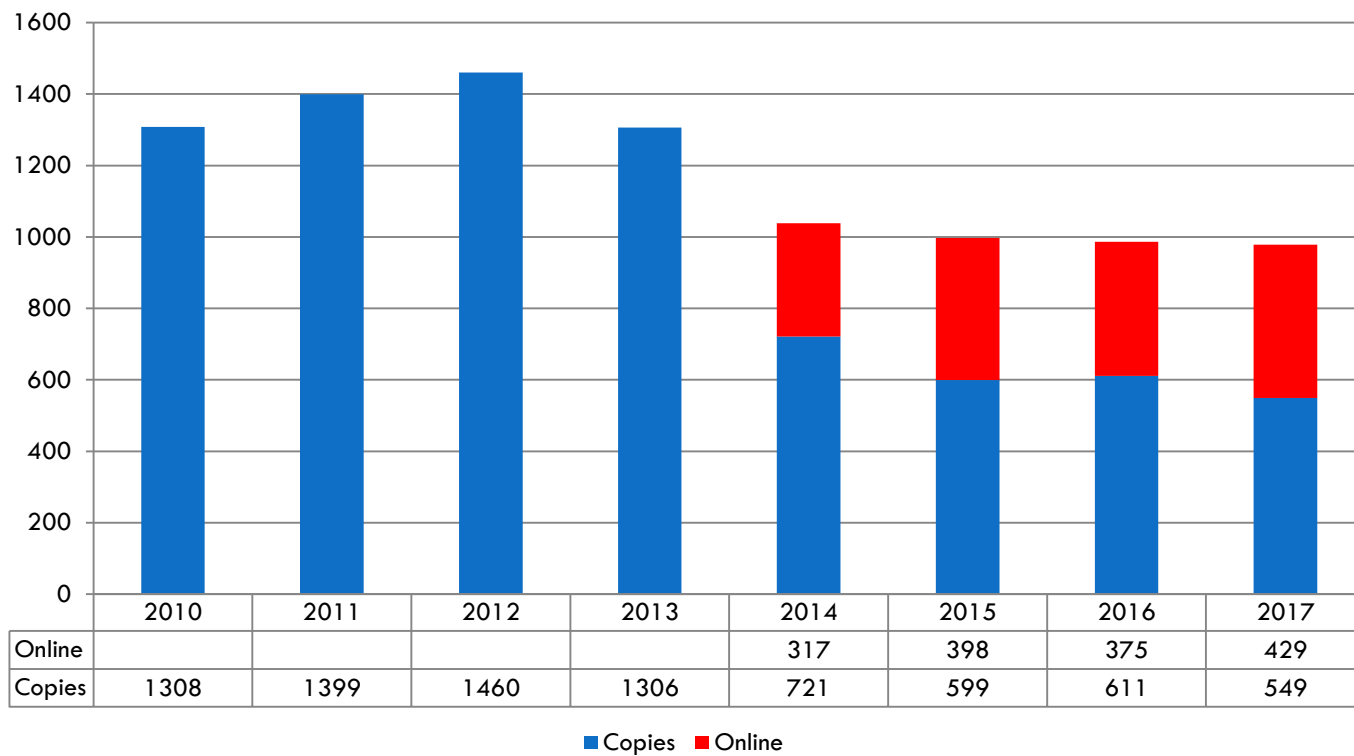
Paperless... everything

- Inspections and violations
- Grant applications, funds, reimbursements
- Certifications and licensing for individuals
- Notification of work activities
- Reporting
- Public notices and comments

Public Records Requests

- Win-win! - Bringing it all together
 - Central records database
 - Single source of facility data
 - Online permitting
 - Great customer service with fast approval
 - Records management
 - Permits, letters, violations, etc. automatically linked to GIS

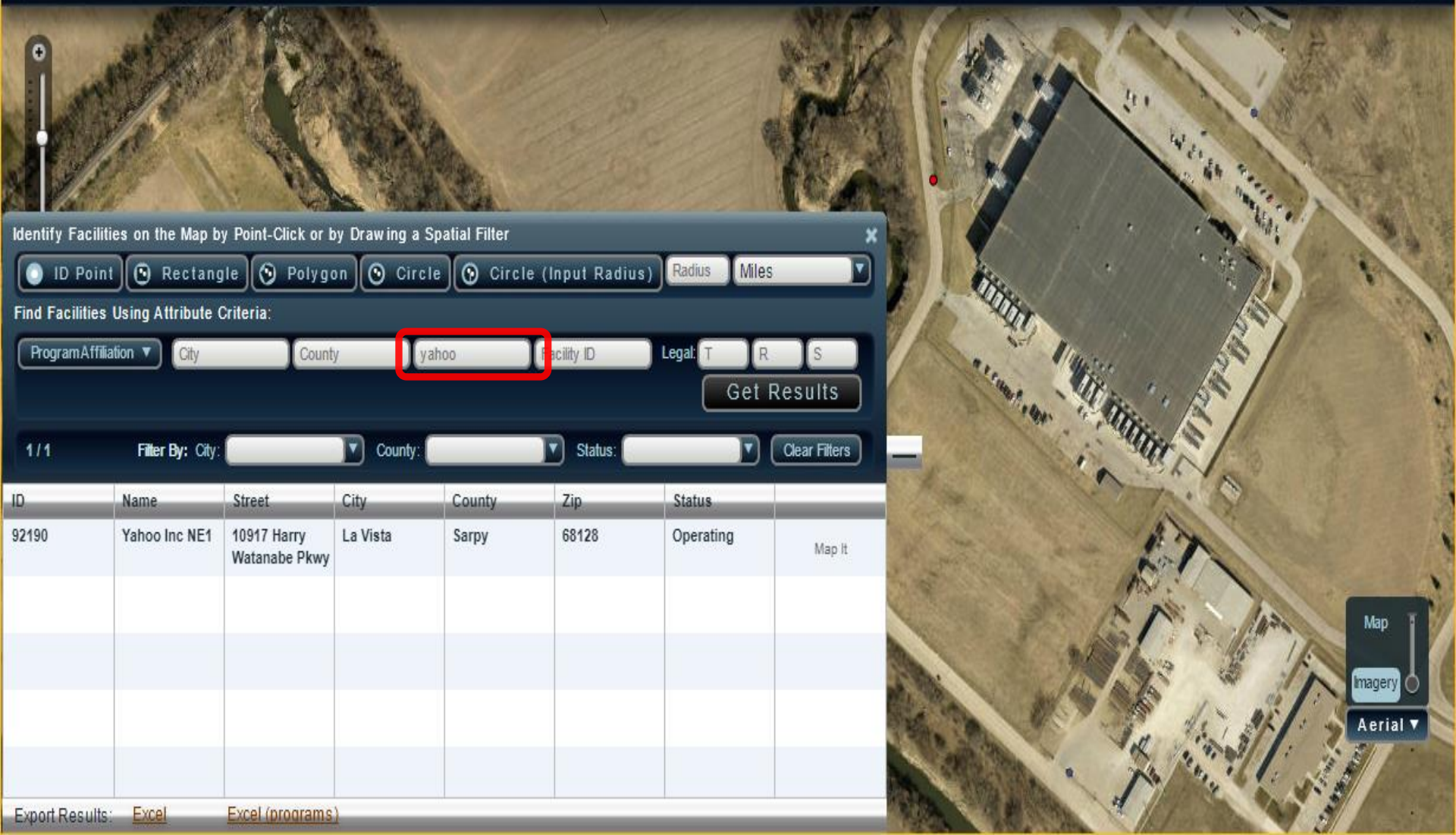
Number of requests with response method





Find Facilities

Map Navigation



Identify Facilities on the Map by Point-Click or by Drawing a Spatial Filter

☒ ID Point ☐ Rectangle ☐ Polygon ☐ Circle ☐ Circle (Input Radius) Radius Miles

Find Facilities Using Attribute Criteria:

Program Affiliation

City

County

yahoo

Facility ID

Legal:

T

R

S

Get Results

1 / 1

Filter By: City:

County:

Status:

Clear Filters

ID	Name	Street	City	County	Zip	Status	
92190	Yahoo Inc NE1	10917 Harry Watanabe Pkwy	La Vista	Sarpy	68128	Operating	Map It

Export Results: [Excel](#)[Excel \(programs\)](#)

Map

Imagery

Aerial



Find Facilities

Map Navigation



Identify Facilities on the Map by Point-Click or by Drawing a Spatial Filter

☒ ID Point ☐ Rectangle ☐ Polygon ☐ Circle ☐ Circle (Input Radius) Radius

Find Facilities Using Attribute Criteria:

ProgramAffiliation City County yahoo Facility ID Legal T

1 / 1 Filter By: City: County: Status:

ID	Name	Street	City	County	Zip	Status
92190	Yahoo Inc NE1	10917 Harry Watanabe Pkwy	La Vista	Sarpy	68128	Operat

Export Results: [Excel](#) [Excel \(programs\)](#)

Facility Info

Facility Programs

Documents

Documents:

[View Documents](#)[View AIR Documents](#)[View PCS Documents](#)[View TL3 Documents](#)

Map

Imagery

Aerial ▼

Search Results

Document Date	Document Type	DEQ Description	DEQ Program ID	DEQ Program	DEQ Facility Number
2/8/2017	DEQ Report	EMERGENCY AND HAZARDOUS CHEMICAL INVENTORY	NA	TL3	92190
1/25/2017	DEQ Receipt	CERTIFIED MAIL RETURN RECEIPT	153 00117	AIR	92190
1/25/2017	DEQ Memo - Internal	CERTIFIED MAIL SENT	153 00117	AIR	92190
1/11/2017	DEQ Checklist	APPROVAL OF PROPOSED PERMIT PACKAGE	153 00117	AIR	92190
1/11/2017	DEQ Issued Permit	REVISED CONSTRUCTION	153 00117	AIR	92190
1/11/2017	DEQ Fact Sheet	BASIS OF PERMIT	153 00117	AIR	92190
12/9/2016	DEQ Affidavit	PROOF OF PUBLICATION	153 00117	AIR	92190
12/8/2016	DEQ Public Notice	INTENT TO ISSUE A PERMIT	153 00117	AIR	92190
12/8/2016	DEQ Draft Permit	CONSTRUCTION	153 00117	AIR	92190
12/2/2016	DEQ Memo - External	PERMIT DOCUMENTATION	153 00117	AIR	92190
12/2/2016	DEQ Memo - External	PERMIT DOCUMENTATION	153 00117	AIR	92190
11/29/2016	DEQ Fact Sheet	DRAFT BASIS OF PERMIT	153 00117	AIR	92190
11/22/2016	DEQ Memo - External	DRAFT PERMIT COMMENTS / NDEQ RESPONSE	153 00117	AIR	92190
11/14/2016	DEQ Receipt	CERTIFIED MAIL RETURN RECEIPT	153 00117	AIR	92190
11/14/2016	DEQ Memo - Internal	CERTIFIED MAIL SENT	153 00117	AIR	92190
11/7/2016	DEQ Memo - External	INFORMAL DRAFT PERMIT REVIEW	153 00117	AIR	92190
11/3/2016	DEQ Memo - External	REQUEST INFORMATION / FACILITY RESPONSE	153 00117	AIR	92190
11/2/2016	DEQ Letter	REQUEST INFORMATION	153 00117	AIR	92190
9/30/2016	DEQ Memo - External	REQUEST INFORMATION / FACILITY RESPONSE	153 00117	AIR	92190
8/2/2016	DEQ Receipt	PERMIT APPLICATION FEE	153 00117	AIR	92190
7/6/2016	DEQ Memo - External	PERMIT APPLICATION FEE	153 00117	AIR	92190
5/24/2016	DEQ Memo - External	REQUEST INFORMATION / FACILITY RESPONSE	153 00117	AIR	92190
5/20/2016	DEQ Letter	PERMIT REVISION REQUEST	153 00117	AIR	92190
5/18/2016	DEQ Memo - External	PERMIT DOCUMENTATION	153 00117	AIR	92190
4/8/2016	DEQ Issued Permit	GENERAL EMERGENCY ENGINE CONSTRUCTION	153 00117	AIR	92190
3/28/2016	DEQ Report	ANNUAL AIR EMISSIONS INVENTORY	153 00117	AIR	92190
2/12/2016	DEQ Report	EMERGENCY AND HAZARDOUS CHEMICAL INVENTORY	NA	TL3	92190
2/8/2016	DEQ Receipt	CERTIFIED MAIL RETURN RECEIPT	CASE NO. 3353	LGL	92190
2/3/2016	DEQ Pleading	VARIANCE	CASE NO. 3353	LGL	92190
2/3/2016	DEQ Affidavit	PROOF OF PUBLICATION	153 00117	AIR	92190
1/28/2016	DEQ Application	VARIANCE REQUEST	CASE NO. 3353	LGL	92190



DocuSign Envelope ID: 213CF49B-C885-4DFB-A7C8-93B96D6AFC74

REC'D NDEQ - (4/8/2016) - (20160031114)



Department of Environmental Quality
Air Quality Division – Construction
Permit Unit
P.O. Box 98922, Lincoln, NE 68509-8922
877-834-0474 or 402-471-2189
<http://www.deq.state.ne.us>

Project Type: Emergency Engines

Unit Type: Compression
Ignition

Application #: AIR-201600008

Nebraska Air Quality Construction Permit Application

Form 1.0: Construction Permit Application General Information

Section 1.1: AQ Construction Permit General Information

1) Responsible Official Certification Statement

I certify under penalty of law that, based on information and belief formed after reasonable inquiry, the statements and information contained in this Air Quality Construction Permit application are true, accurate, and complete. I also certify that all copies, including the electronic copy, of this application are identical in content to the original.

Signature

Date (mm/dd/yyyy):

DocuSigned by:

Shireen Deeds

4/6/2016

Name:

FF86081980A9447...
Shireen Deeds

Title:

Senior Director Data Center Operations

Administrative Information

Facility Name: Yahoo Inc NE1

NDEQ Facility ID#: 92190

DEQ Program ID: 153 00117

Facility SIC Code(s): 7373, 7373, 7373

Facility NAICS Code(s): 541512, 541512, 541512

Facility Physical Address: 10917 Harry Watanabe Pkwy

Facility City: La Vista

State: NE

Zip: 68128

Closing Thoughts

- Process improvement is a way of life
 - Don't get bogged down in getting a solution 'perfect' before rolling it out
 - Phased quick-win projects help build confidence
- Utilize existing databases where possible

Questions?

